

The activity of LUMIKER Aplicaciones Tecnológicas, S.L. is based on the development and implementation of monitoring systems using fibre optic technology. Therefore, quality, trust and customer satisfaction are the supports of our activity.

We are committed to the following principles/commitments:

- Comply with all requirements of the Integrated Management System and all applicable requirements (regulatory and legal requirements applicable to our activity, normative requirements according to UNE-EN ISO 9001:2015, UNE-EN ISO 14001:2015, *UNE-EN ISO 45001:20108 and UNE-EN ISO 27001:2022* standards, contractual and other) to our products and services.
- Commitment to continuous improvement in our processes, in our activity and in our relations with our stakeholders, as well as in the environmental performance of the organisation, *in the health and safety of our personnel and in the security of our company's information.*
- Efficiently control customer relations, the quality of the products marketed and compliance with delivery deadlines.
- Commitment to disseminate our organisation's quality, environmental, *occupational health and safety and information security* policy to enhance awareness, understanding and implementation by staff and relevant stakeholders.
- Ensure a rigorous control of purchases and suppliers by consolidating a portfolio of products of the highest quality in compliance with environmental protection *and the information we provide to the different suppliers.*
- Promote the full involvement, motivation, and awareness of team members through continuous learning.
- Consider all risks and opportunities that may affect the compliance of processes *and individual systems.*
- Reduce and minimize whenever possible the environmental impact of our activity, through our Environmental Management System.
- Commitment to the protection of the environment, including the prevention of pollution that our activities may cause.
- *Ensure that the activities carried out by personnel comply with all the obligations required by their position for the protection of their safety and health.*
- *Establish actions that allow early detection of the effects of working conditions on health and identify and protect personnel who are particularly sensitive to certain risks.*
- *Implement any mechanism necessary to ensure the confidentiality, integrity and availability of data and assets that are privately or publicly available.*
- *Protect the organisation's information assets from all threats by seeking continuity of operations, minimising damage from accidents and maximising return on investment and industry opportunities.*

Our executive team is committed to leading these policies as part of the strategic objectives of the company and, therefore, it is mandatory for all staff of LUMIKER Aplicaciones Tecnológicas.



Manuel Muñoz Luengo

CEO