



QUALITY, ENVIRONMENT, OCCUPATIONAL HEALTH AND SAFETY AND INFORMATION SECURITY POLICY

ED.2

31/10/2024

The activity of LUMIKER APLICACIONES TECNOLÓGICAS, S.L. is based on the design, development and implementation of measurement and monitoring systems using fibre optic technology and the development of hardware design services, firmware and electronic programming. Therefore, quality, trust and customer satisfaction are the pillars of our activity.

We are committed to the following principles/commitments:

- Cumplir todos los requisitos del Sistema de Gestión Integrado y todos los requisitos aplicables (reglamentarios y legales aplicables a nuestra actividad, requisitos normativos según las normas UNE EN ISO 9001:2015, UNE EN ISO 14001:2015, UNE EN ISO 45001:2023 y UNE EN ISO 27001:2022, contractuales y de otra índole) a nuestros productos y servicios.
- Commitment to continuous improvement in our processes, in our activity and in our relations with interested parties, as well as in the environmental behaviour of the organisation, in the surveillance of the health and safety of our personnel and in the security of the information resources that our company possesses.
- Efficient control of customer relations, the quality of the products marketed and compliance with delivery deadlines.
- Commitment to disseminate our organisation's quality, environmental, occupational health and safety and information security policy to enhance its knowledge, understanding and application by staff and relevant stakeholders.
- To ensure rigorous control of purchases and suppliers by consolidating a portfolio of products of the highest quality in compliance with environmental protection and the information we provide to the different suppliers.
- To promote the full involvement, motivation and awareness of the people who form part of the team through continuous training.
- To consider all risks and opportunities that may affect the conformity of the processes and each of the systems.
- To reduce and minimise whenever possible the environmental impact of our activity, through our Environmental Management System.
- Commitment to the protection of the environment, including the prevention of pollution that our activity may cause.
- *Ensuring safe and healthy working conditions to prevent and detect early on the effects of work on health, through the identification of hazards and risk assessment.*
- *To establish actions to minimise hazards and reduce risks in the development of its activities and to identify and protect personnel who are particularly sensitive to certain risks.*
- *Facilitate the consultation and participation of the staff, as well as their representatives where they exist, in matters related to the protection of health and safety in the workplace.*
- *Implement any necessary mechanisms to ensure the confidentiality, integrity and availability of data and assets held privately or publicly.*
- *Protect the organisation's information assets from all threats by seeking continuity of operations, minimising damage from accidents and maximising return on investment and industry opportunities.*

Our executive team is committed to leading these policies as part of the company's strategic objectives and, therefore, it is mandatory for all LUMIKER APLICACIONES TECNOLÓGICAS staff.

A handwritten signature in blue ink, appearing to read 'Manuel Muñoz Luengo'.

Manuel Muñoz Luengo
Managing Director