

The activity of LUMIKER Aplicaciones Tecnológicas, S.L. is based on the development and implementation of monitoring systems using fiber optic technology. Therefore, quality, trust and customer satisfaction are the supports of our activity.

We are committed to the following principles/commitments:

- Comply with all requirements of the Integrated Management System and all applicable requirements (regulatory and legal requirements applicable to our activity, normative requirements according to UNE-EN ISO 9001:2015 and UNE-EN ISO 14001:2015 standards, contractual and other) to our products and services.
- Commitment to continuous improvement in our processes, in our activity and in our relations with stakeholders, as well as in the environmental performance of the organization.
- Efficiently control customer relations, the quality of the products marketed and compliance with delivery deadlines.
- Commitment to disseminate the quality and environmental policy of our organization to enhance its knowledge, understanding and application by personnel and relevant stakeholders.
- Ensure a rigorous control of purchases and suppliers ensuring products of the highest quality and in compliance with environmental protection.
- Promote the full involvement, motivation and awareness of team members through continuous learning.
- Consider all risks and opportunities that may affect process compliance.
- Reduce and minimize whenever possible the environmental impact of our activity, through our Environmental Management System.
- Commitment to the protection of the environment, including the prevention of pollution that our activities may cause.

Our executive team is committed to leading these policies as part of the strategic objectives of the company and, therefore, it is mandatory for all staff of LUMIKER Aplicaciones Tecnológicas.



Manuel Muñoz Luengo

CEO